|  |
| --- |
| Abhay M. Sawhney  **Email:** [abhaymsawhney@gmail.com](mailto:abhaymsawhney@gmail.com) **· Portfolio:** [abhaysawhney.github.io](https://abhaysawhney.github.io/)  LinkedIn: [linkedin.com/in/abhaymanusawhney](https://www.linkedin.com/in/abhaymanusawhney/) · Phone: 530-761-3475  UX Product Manager with expertise in cloud, storage, and networking. Passionate about creating delightful experiences.  *US citizen, fully work authorized.* |

# Skills

|  |
| --- |
| **TECHnology**: Cloud, Storage, Machine Learning, Networking, PowerBI, Kubernetes, C++, Python, Kusto  **Business**: Systems Thinking, Marketing, Public Speaking, Event Organization, Data-Driven Decisions, Excel  **Design**: Human-Centered Design, Customer Research, User Journey Mapping, Figma, Photoshop |

# Experience

|  |
| --- |
| 2021-Present • Product Manager • Microsoft (Azure portal)  * Launched File Sync Copilot, an AI-powered troubleshooting assistant, reducing **customer support costs by 20%** through intuitive self-serve guidance and automation for common sync errors. * Redesigned Azure Files provisioning flow to boost cost transparency and management ease, **exceeding** **1 PiB provisioning target by 50%** and aligning UX with other storage products to reduce customer friction. * Drove release planning for Elastic SAN, tripling deployments from **375 TB** to **1.2 PB** in 3 months. * Streamlined semester planning across storage teams by building shared ADO templates/queries and cross-org communications, reducing backlog churn and **saving 3 weeks of team bandwidth** every semester. * Led **Networking UX standardization** **for 100+ extensions** behind a shared framework, navigating conflict through cross-team alignment and iterative design proposals adopted across the Portal. * Spearheaded philanthropic initiatives, organizing Give Month campaigns that raised **$500K+ for children’s hospitals and housing equity**, with recognition from VP leadership for cultural impact.  2019-2020 • Product Marketing intern • Automation Anywhere  * Scaled developer ecosystem organically, growing from **300** to **2500+ developers** deploying onour platform. * Launched meetups to grow the community in **32 cities**, tailoring engagement strategies for each region. * Developed key messaging to drive product adoption with developers, leading our booth at **Oracle Code One** and hosting a hands-on workshop at UC Davis with **60+ students**.  2018 • Machine learning intern • scienaptic systems  * Identified pain points of Big 4 credit card firm. Built an ML model that **cut their credit losses** by **30%**.  2017 • business change & IT Intern • zurich insurance north america  * Delivered Proof of Concept for new Hadoop architecture with supporting documentation.  2016 • FUll Stack development intern • authbridge research services  * Built website with MySQL/PHP to replace Excel-based recordkeeping, **reducing manual data entry** by **60%**.  2015 • web Design & content intern • Leanopsys BUSINESS CONSULTANTS  * Redesigned company website and rewrote content, **increasing website traffic** by **60%**. |

# Education

|  |
| --- |
| University of Washington, SeattleM.S. in Human Centered Design & Engineering • Class of 2028  * Part-time student, 3.9 GPA. A’s in *User-Centered Design* and *Usability Studies*  University of California, DavisB.S. in Computer Science & Tech Management • Class of 2020  * Events Chair of CS club, “Byte” (mentor) for 6 CS club members. Tutor in CS Department |