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| Abhay M. Sawhney  **Email:** [abhaymsawhney@gmail.com](mailto:abhaymsawhney@gmail.com) **· Portfolio:** [abhaysawhney.github.io](https://abhaysawhney.github.io/)  LinkedIn: [linkedin.com/in/abhaymanusawhney](https://www.linkedin.com/in/abhaymanusawhney/) · Phone: 530-761-3475  UX Product Manager with expertise in cloud, storage, and networking. Passionate about creating delightful experiences.  *US citizen, fully work authorized.* |

# Skills

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| **TECHnology**: Cloud, Storage, Machine Learning, Networking, PowerBI, Kubernetes, C++, Python, Kusto  **Business**: Systems Thinking, Marketing, Public Speaking, Event Organization, Data-Driven Decisions, Excel  **Design**: Human-Centered Design, Customer Research, User Journey Mapping, Figma, Photoshop |

# Experience

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| 2021-Present • Product Manager • Microsoft (Azure portal)  * Designed and launched File Sync Copilot which leverages AI and enables customers to identify and resolve sync issues themselves, reducing **supportability costs** by **20%** * Led the Portal release of Elastic SAN, tripling their deployed SANs from **375TB** to over **1200TB** in 3 months * Led the Portal release of Managed File Shares, reducing customer **time-to-value** by **60%** by removing the need for a customer-created Storage account * Owned Networking UX redesign for Portal, collaborating cross-functionally to develop standardized patterns and shared context panes which were adopted across **100+ extensions** * Redesigned Files provisioning model, addressing customer billing complaints and **exceeding the 1PiB provisioning target by 50%** in the first month of release * Led philanthropy initiatives: organized volunteering events and hosted org-wide auctions that raised over **$500k** for causes including Maui Wildfire Relief and the Low Income Housing Institute  2019-2020 • Product Marketing intern • Automation Anywhere  * Scaled AAI’s developer ecosystem organically. Led the team that grew it from **300 to 2500+ developers** * Launched worldwide RPA meetups to boost AAI’s reach in **32 cities**, with tailored strategies for each region  2018 • Machine learning intern • scienaptic systems  * Identified pain points of Big 4 credit card firm. Built an ML model that **cut their credit losses** by **30%**  2017 • business change & IT Intern • zurich insurance north america  * Delivered Proof of Concept for new Hadoop architecture with supporting documentation  2016 • FUll Stack development intern • authbridge research services  * Built website with MySQL/PHP to replace Excel-based recordkeeping, **reducing manual data entry** by **60%**  2015 • web Design & content intern • Leanopsys BUSINESS CONSULTANTS  * Redesigned company website and rewrote content, **increasing website traffic** by **60%** |

# Education

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| University of Washington, SeattleM.S. in Human Centered Design & Engineering • Class of 2028  * 3.9 GPA. A’s in *User-Centered Design* and *Usability Studies* * Part-time student, currently transferring from Graduate Certificate program to full Master’s  University of California, DavisB.S. in Computer Science & Tech Management • Class of 2020  * 3.5 GPA. A’s in *Artificial Intelligence, Technology Management, Programming Languages* * Events Chair of CS club, “Byte” (mentor) for 6 CS club members. Tutor in CS Department |